**Center for Financial Services** 

## Deloitte.





### Introduction

Today's speakers



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Deloitte & Touche LLP



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Deloitte Services LP



### The five big questions for CRE organizations going into 2026

- To what extent could **macroeconomic volatility and policy uncertainty** impact the pace of the CRE recovery?
- Is now the moment to recommit to the **property market comeback**?
- Where does upside exist within a bifurcated CRE loan market?
- How can **strategic partnerships** expand access to CRE capital and diversify investment channels?
- Are CRE organizations **investing in AI progress**, or just paying for promise?



## Deloitte.



2026 commercial real estate outlook:

The opportunities are real—if you know where to look

In last year's commercial real estate outlook, we anticipated that 2025 could mark a recovery for the global CRE industry, buoyed by an expected return of deal activity, more favorable lending terms, greater industry collaboration, and advances in artificial intelligence (AI). As we write a year later, it hasn't exactly played out that way owing in large part to an unpredictable global macro environment, which may affect how soon, and to what degree, the industry could fully recover in the next 12 to 18 months.

#### Our survey methodology

The Deloitte Center for Financial Services conducted a survey of more than 850 C-level executives (chief executive officers, chief financial officers, and chief operating officers) and their direct reports at commercial real estate owners and investment companies with assets under management of at least \$250 million. The survey was conducted in June and July of 2025.

Respondents were asked to share their opinions on their organizations' growth prospects and workforce, operations, and technology plans for the coming 12 to 18 months. We also asked about their investment priorities and anticipated changes for commercial real estate fundamentals.

Respondents were broadly based out of three regions: North America (Canada, Mexico, and the United States); Europe (France, Germany, the Netherlands, Spain, and the United Kingdom); and Asia Pacific (Australia, India, Japan, Mainland China, and Singapore).

## **Section 1:**

Macroeconomics and business sentiment

Recovery on pause, but not for good



# Despite a slight dip, sentiment from the 2026 survey remains optimistic



Source: Deloitte 2022 through 2026 commercial real estate outlook surveys.

Note: \*Spending expectations were not asked for as a part of the 2022 survey. The index measures what degree of optimism or pessimism our survey respondents identified for revenue, expense, and CRE fundamental expectations at their organizations over the next 12 to 18 months on a scale from 0 (weakest sentiment) to 100 (highest sentiment).

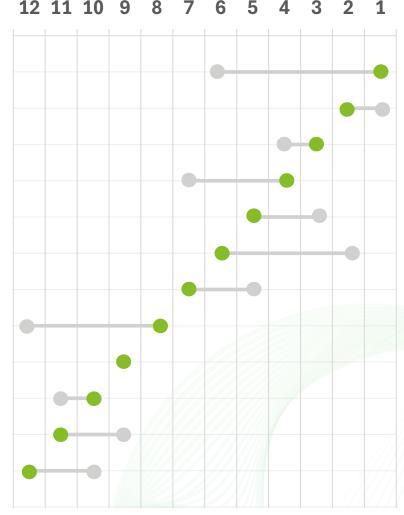


### Lending markets and interest rates concerned surveyed CRE leaders Ranking

most for 2026

Which of the following trends do you think poses the *greatest* risk of negative impacts to your company's financial performance in the next 12-18 months?

Capital availability Elevated interest rates Cost of capital Currency volatility Changes in tax policies Cyber risk Regional political instability Employee retention International trade policies Redemption queues Talent acquisition Extreme weather



Global 2026

Global 2025

Source: Deloitte 2025 and 2026 commercial real estate outlook surveys.

# Section 2: Property market fundamentals

Selective, flexible capital commitments



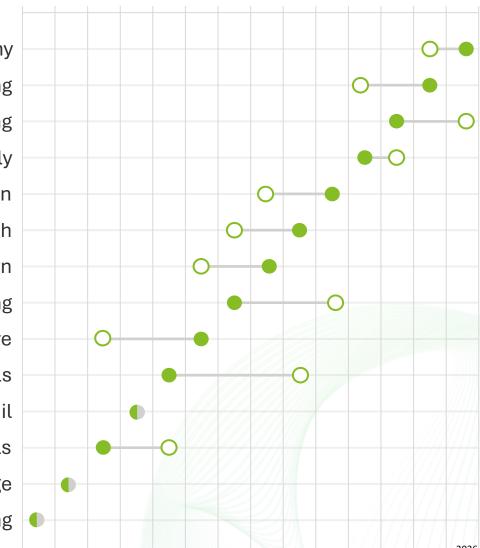
### Digital economy retakes the top spot

Ranking

14 13 12 11 10 9

Which property types do you believe will present the greatest opportunity for **CRE owners** and investors over the next 12-18 months?





Global 2026 Global 2025

Source: Deloitte 2025 and 2026 commercial real estate outlook surveys.

Student housing



### Select sector spotlight



#### Office

- Leasing recovery and increased competition for space
- New workplace expectations



#### **Data Centers**

- · AI as a tailwind
- Energy intensive facilities & energy supply constraints



#### **Multifamily**

- Investors shrug off supply shortfalls
- "Institutionalization" of housing



#### **Industrial**

- Rise in vacancies and net absorption
- Tariff impact on construction and demand
- Dominant demand for smaller facilities



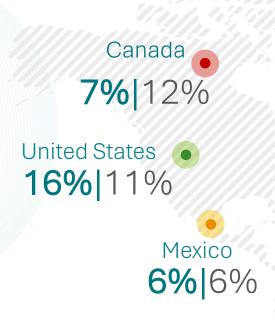
#### Retail

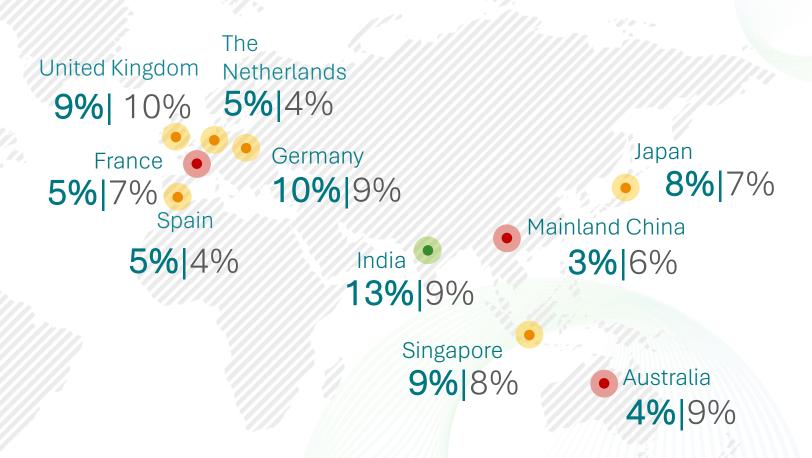
- Economic uncertainty & consumer spending
- Hybrid retail approach
- Tariffs and supply chains



### Shifting international investment flows

Which of the following markets do you believe will present the *greatest opportunity* for real estate owners and investors over the next 12-18 months?





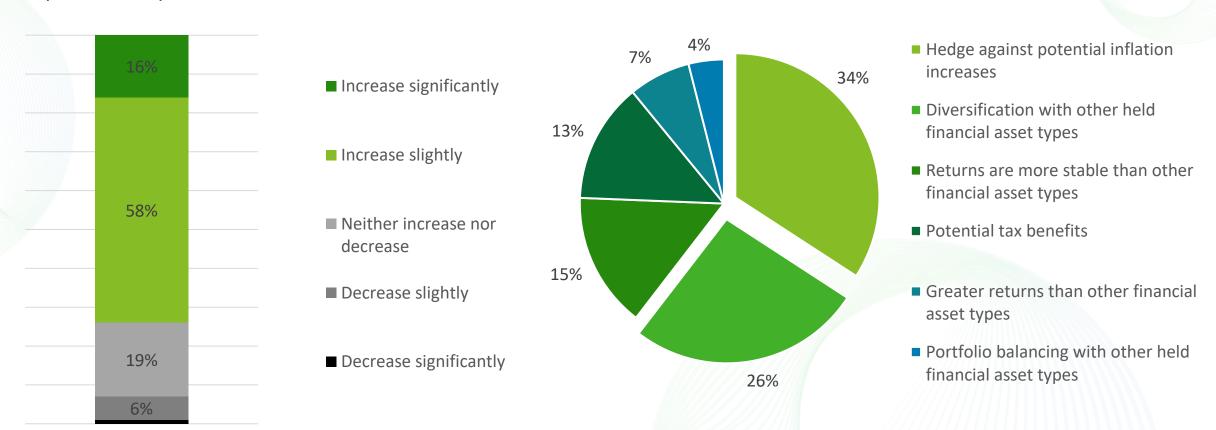
Source: Deloitte 2026 commercial real estate outlook survey;

Note: Responses indicating their home market as the greatest opportunity have been excluded.



# Nearly 75% of respondents expect to increase their real estate investment mostly to hedge against inflation and diversify portfolios

How does your company expect to change its level of investment in real estate assets for the coming 12 to 18 months? What are the primary reasons why?

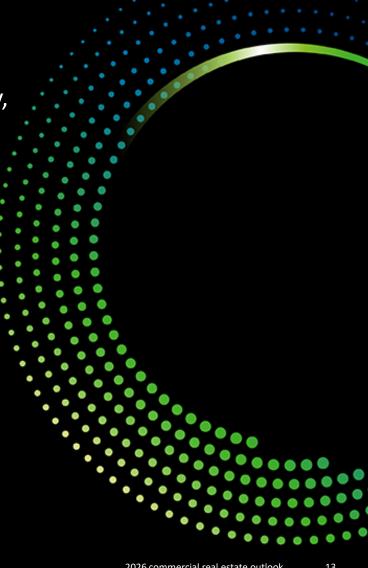


## Actionable guidance

The early-mover advantage may be nearing an end

Maintain agility, flexibility, and selectivity in capital allocation decisions

Consider alternatives or sub-asset types that could be best positioned for a lower-growth environment



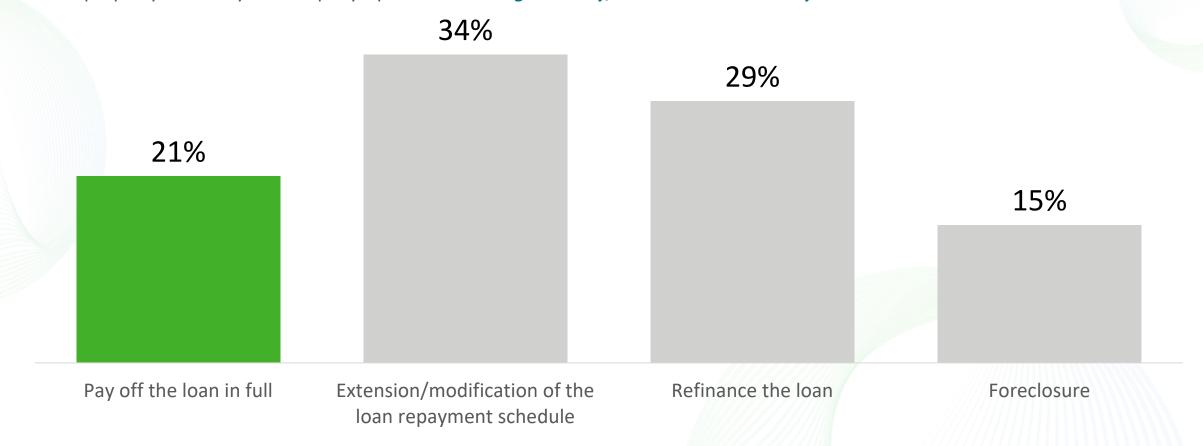
# Section 3: CRE debt markets

Upside on the horizon as distress persists



# One in five survey respondents don't plan to pay off their loans in full at maturity

For the property loans in your company's portfolio *nearing maturity, what is the most likely outcome*?



Source: Deloitte 2026 commercial real estate outlook survey. Note: Percentages may not total 100% due to rounding.

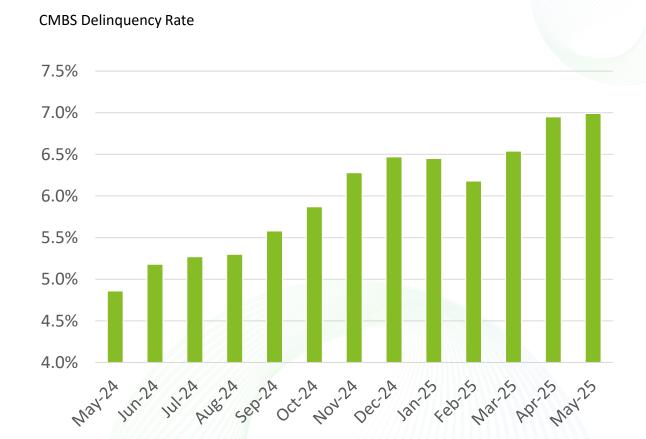


### Real estate debt market bifurcation

But **existing** loan distress will be hard to ignore

Balance of distress by property type

Туре	Outstandi	ng Distress (\$m)	Potential Distress (\$m)
Office		54,211	88,396
Industrial	1	2,318	37,998
Retail		21,550	49,427
Apartment		19,211	120,855
Hotel		15,824	37,896
Others	1	3,241	25,723
Total		116,355	360,294

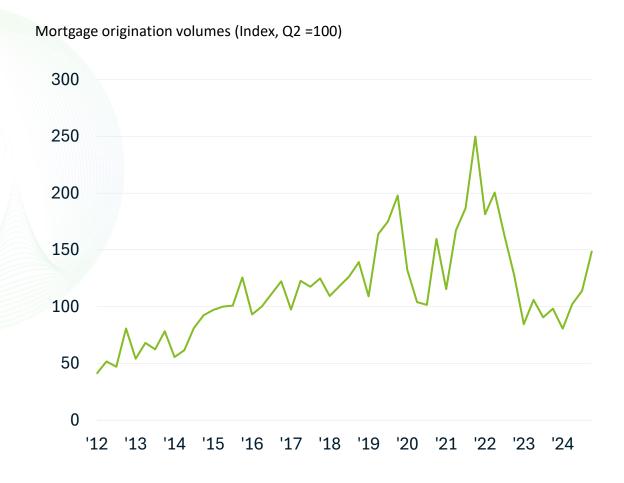


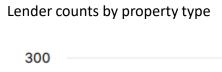
Source: MSCI Real Capital Analytics, US Distress Tracker, April 2025

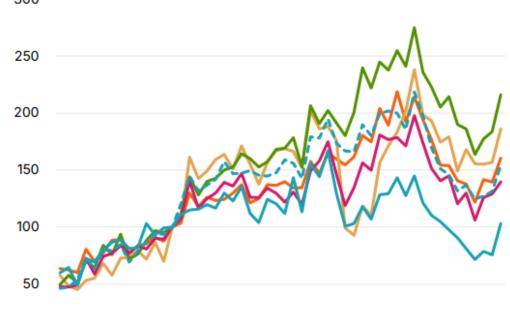


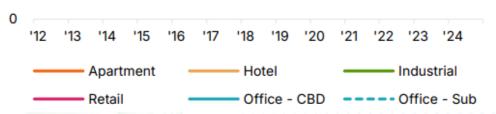
#### Real estate debt market bifurcation

Loan standards loosening, **new loan** capital becoming more available









Source: MSCI Real Capital Analytics, US Capital Trends, March 2025



# Valuation remains a challenge for CRE, market data not readily available.

What has your experience with most of your company's commercial property appraisals been over the past 12-18 months?

Global			United States
01	Appraisers are seeking out other opinions to value appropriately	01	Appraisal values do not appropriately reflect pricing in the focus geography
02	Difficulty forecasting valuation assumptions	02	Appraisers are seeking out other opinions to value appropriately
03	Appraisal values do not appropriately reflect <b>pricing</b> in the focus geography	03	Appraisers are seeking out other opinions to value appropriately
04	Appraisal values do not appropriately reflect the current state of the market	04	Traditional valuation metrics are no longer applicable
	•		
07	Market data readily available and appropriately reflective of current market conditions	07	Market data readily available and appropriately reflective of current market conditions

## Actionable guidance

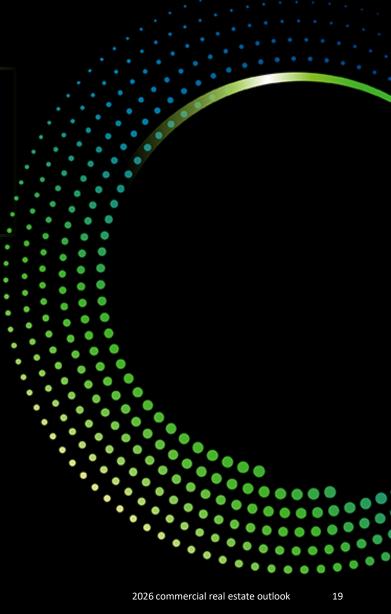
Proactively manage new financing (and refinancing) opportunities with alternative debt sources

2

Reset investment strategies and underwriting assumptions



Strengthen risk management and transparency



# Section 4: Strategic alliances

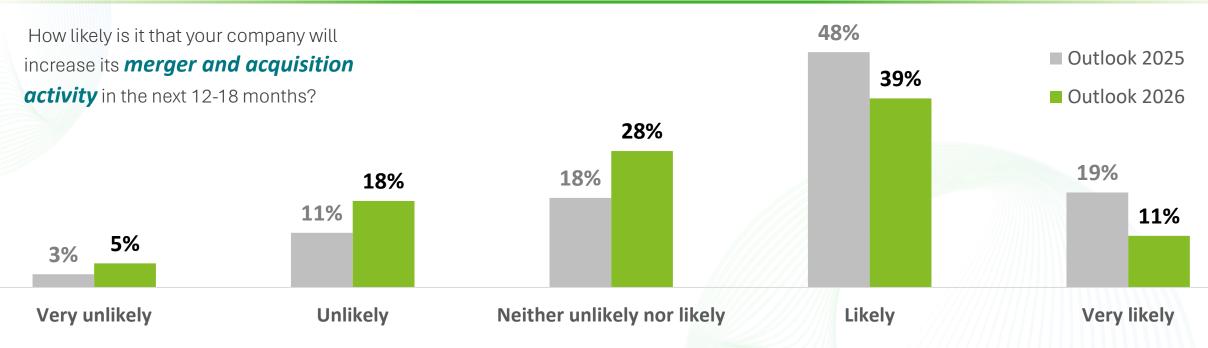
Partner for expertise and knowledge-sharing



# Real Estate asset managers leaning in on long-term strategic alliances, particularly those involving multi-asset portfolios

For investment opportunities over the next 12-18 months, would your company consider a joint venture/partnership agreement to deploy capital?





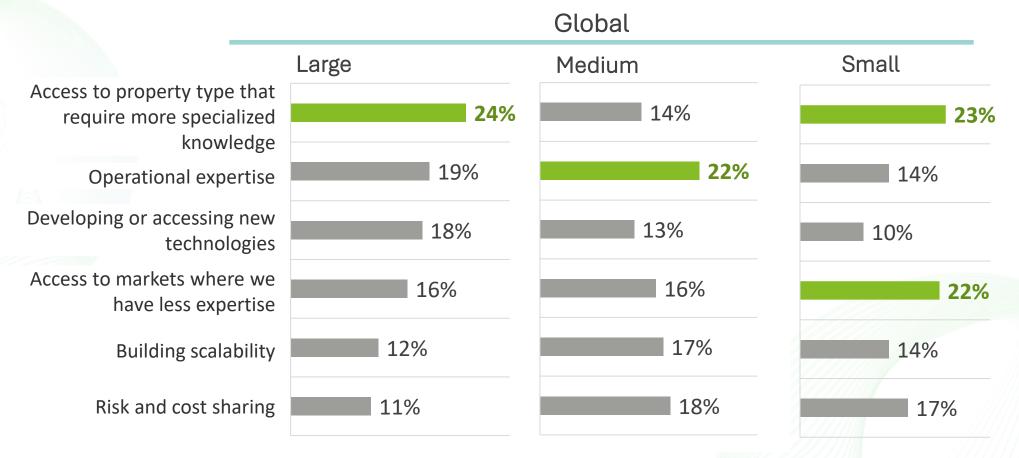
Source: Deloitte 2025 commercial real estate outlook survey; Deloitte 2026 commercial real estate outlook survey. Note: Percentages may not total 100% due to rounding.



### Leaning on alliances and partnerships for access and expertise

What are your company's *primary motivations* for consideration a *joint venture/partnership agreement* for capital deployment?

By assets under management



Source: Deloitte 2026 commercial real estate outlook survey.

Note: Small - less than US\$5 billion, Medium - US\$5 billion - less than US\$15 billion, Large - US\$15 billion and over

## Actionable guidance

CRE organizations should implement consistent data standards across all partnerships and joint ventures

2

Evaluate partnerships and M&A to expand reach and capabilities, aligned with interest rate and central bank outlooks

3

Institutional investors should engage with states and municipalities to advance publicprivate partnerships in sectors like media, healthcare, energy, and housing.



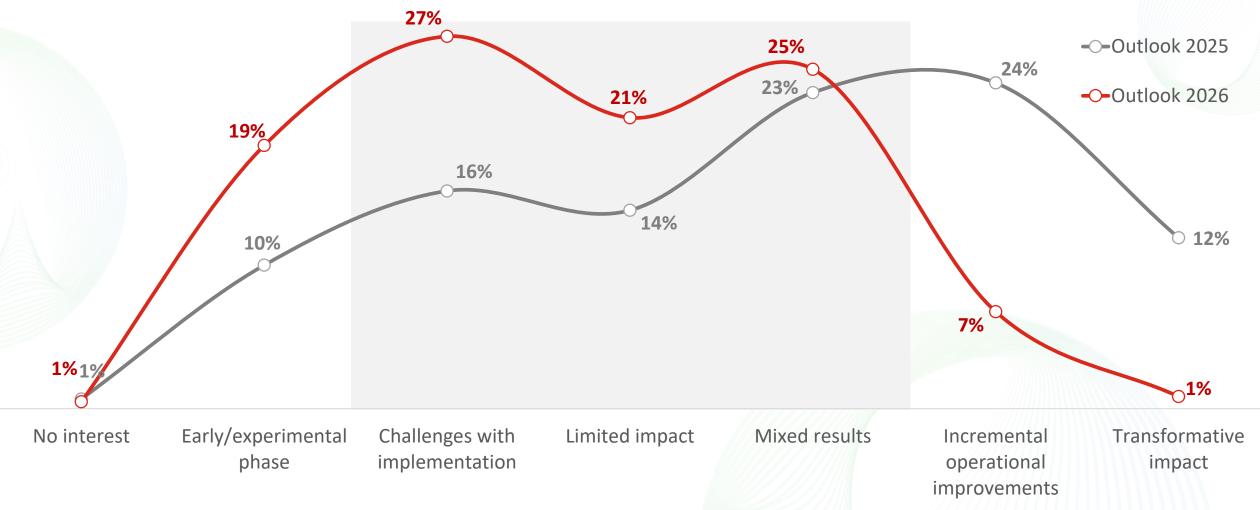
# Section 5: Artificial Intelligence

Success likely runs through reliable data and application readiness



### What was once seen as transformative in AI may now be table stakes

How would you classify your overall experience with integrating new AI solutions into your organizational workflows?



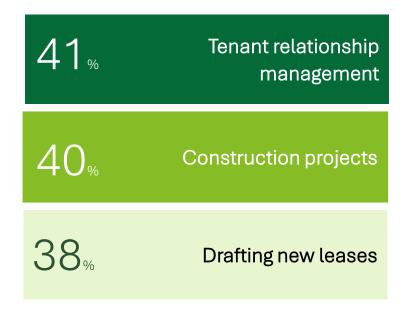
Source: Deloitte 2025 and 2026 commercial real estate outlook surveys.



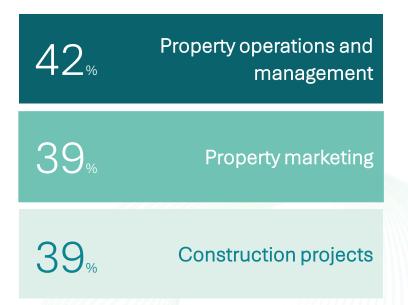
### Al for tenant relationship management and lease drafting

For which of the following *core real estate business function areas* do you expect your company to seek to leverage the capabilities of AI the most over the next 12-18 months?





# FOCUS AREAS WHERE CRE ORGANIZATIONS ARE SEEING CHALLENGES WITH AI INTEGRATION



Source: Deloitte 2026 commercial real estate outlook survey

Note: Positive results - Firms seeing incremental improvements, mixed and transformative impact; Challenges – Firms seeing challenges with implementation and limited impact

## Actionable guidance

for all with y

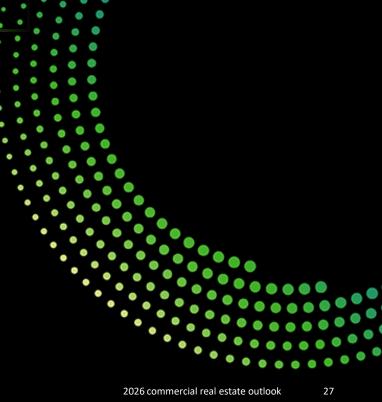
Have a risk management plan for all new tools in conjunction with your Sarbanes-Oxley (SOX) and internal audit team

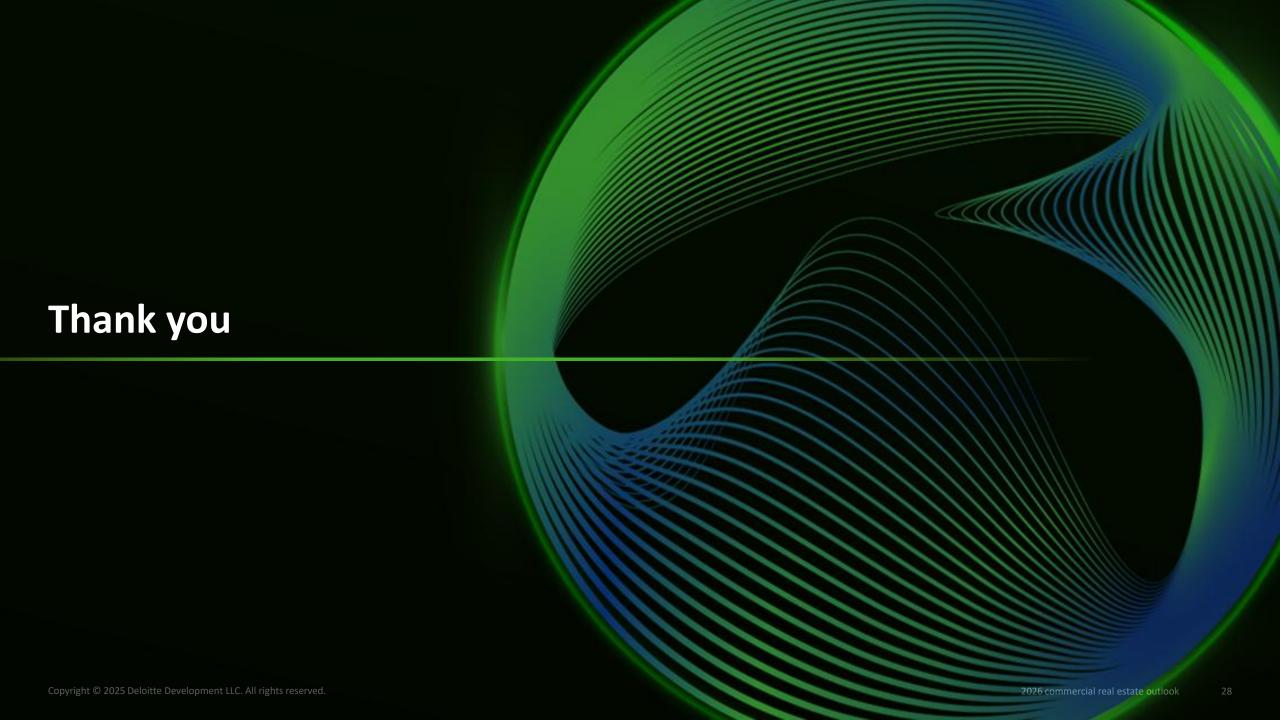
2

Prioritize embedded explainability for critical task that demand advanced reasoning and predictive accuracy.

3

Make AI literacy a board-mandated pillar of your AI strategy as an essential, no-regret action





# **Deloitte**

Download our report

here:

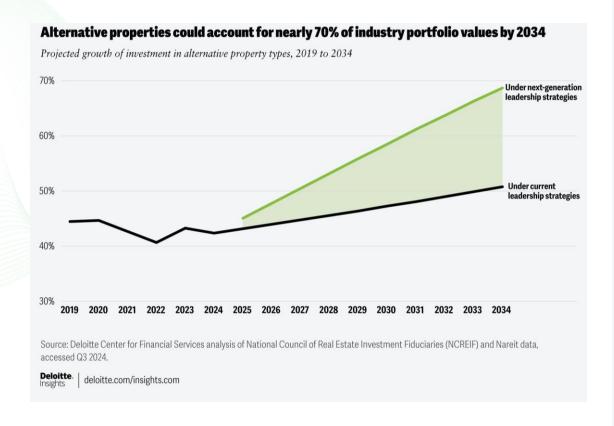


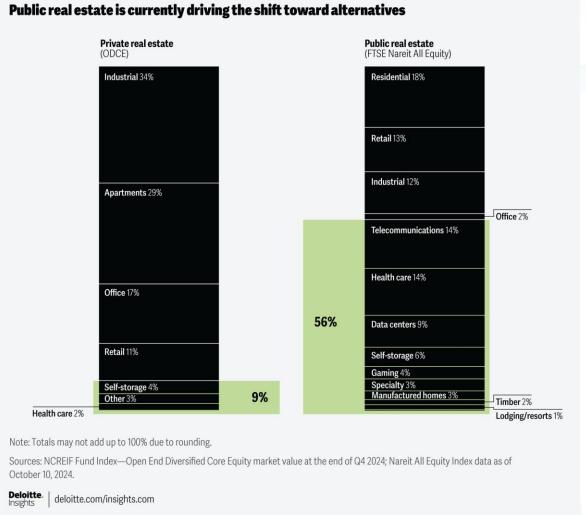




### Accelerating CRE investment into alternative property types

US CRE investing opportunities favored core sectors for decades – but recent forces and new leaders could knock down long-established pillars





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